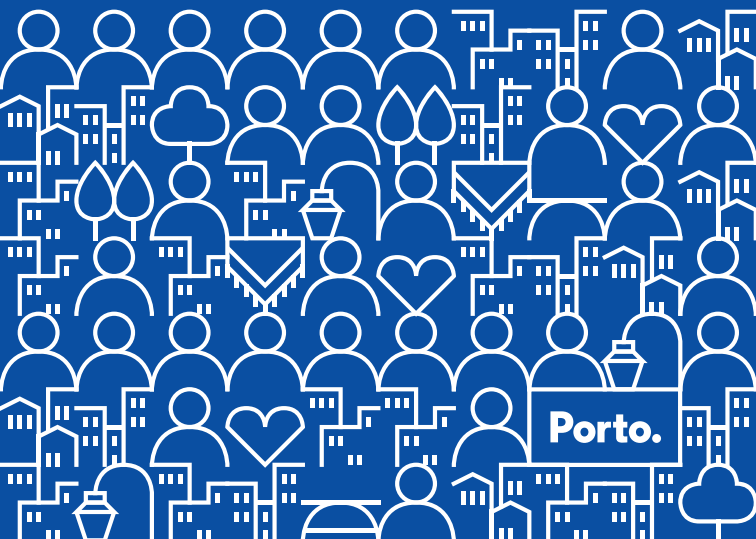


SMMI

Municipal and
Intercultural Mediation
Service



The **Porto City Council** has created the **Municipal and Intercultural Mediation Service** (Serviço de Mediação Municipal e Intercultural – SMMI), aimed at people from migrant communities and ethnic minorities.

SMMI's mission

To inform, advise, accompany, and mediate, in a perspective of integrating, preventing isolation and promoting an Inclusive City.

SMMI objectives

- To inform the population of their rights and duties.
- To promote in the community:
 - Mutual understanding between ethnic, cultural, and religious groups.
 - Communication between these groups and public and private entities.
 - Social integration and positive intercultural conviviality.
- Empower, accompany, and mediate situations inherent to the territories.

The **Municipal and Intercultural Mediation Service** offers an in-person assistance service, provided by a specialised technician from the Municipal Department of Social Cohesion.

Opening hours

Without prior appointment: Citizens' Office (Gabinete do Município)*, Monday and Wednesday, from 1 pm to 4 pm.

To book in advance: contact the Porto line. 220 100220 (Monday to Friday, 9 am to 5 pm) or at the Citizens' Office (Gabinete do Município)*.

***Address:** Praça General Humberto Delgado, nº 266, Porto.